



Your Solutions Partner

Quick Reference Users Guide

Programming Website Migration - FWM, HSHU, IRHS, MUHC



CAUTION: Please read these instructions completely before attempting to install, operate or service this equipment.

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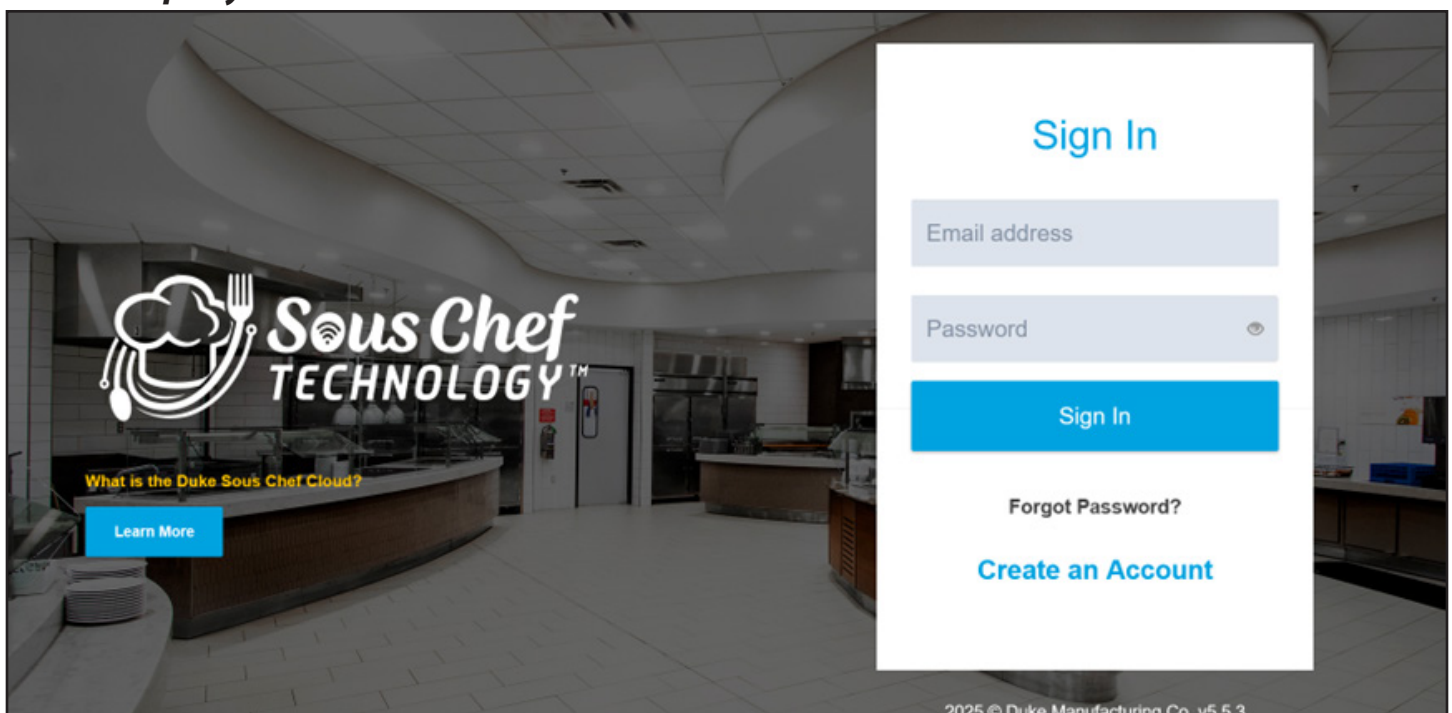
OPERATIONS

During 2025, Duke is migrating all existing legacy programming sites (dukemfg.info) to our Souscheftech.com equipment platform. After migration product configuration (HMC34.CFG) files for FWM, HSHU, IRHS, and MUHC units will be able to be created from the Souscheftech.com platform.

Notable Changes:

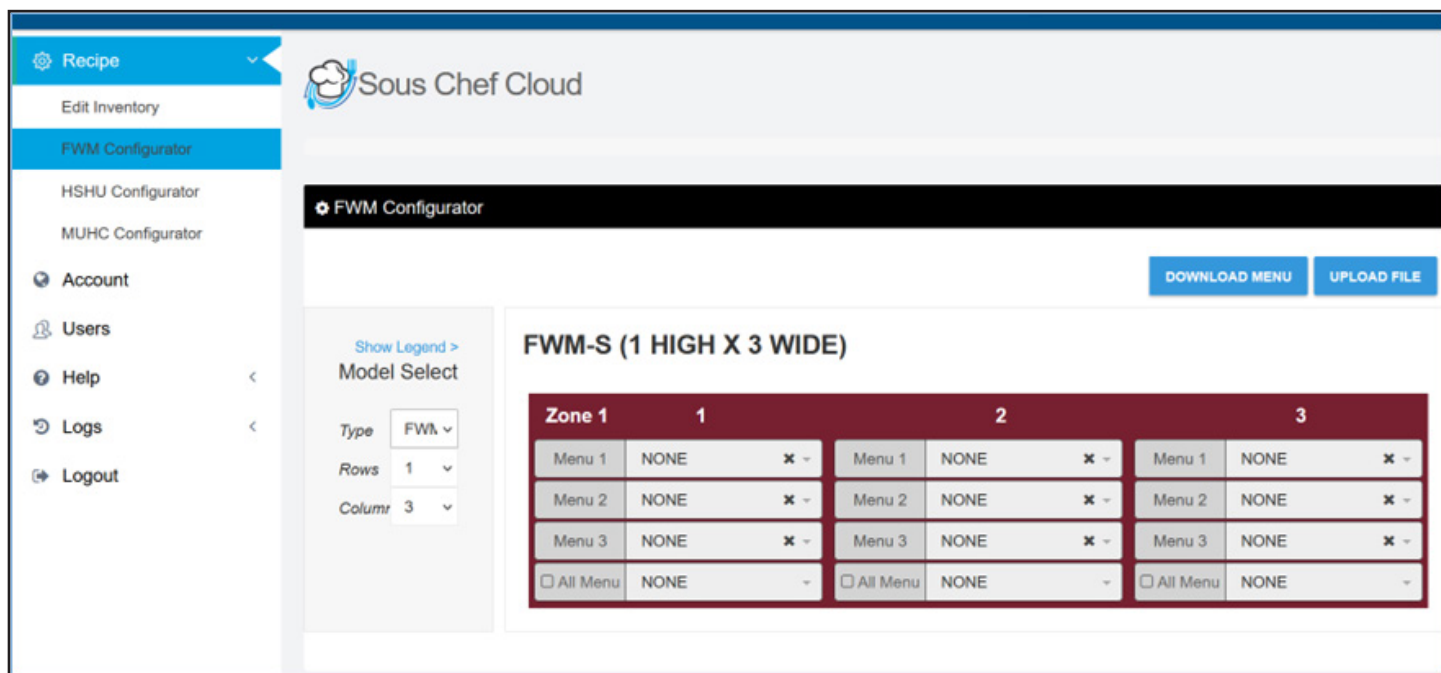
- Instead of using www.dukemfg.info/your_company_extension, go to **souscheftech.com** to access your account.
- Souscheftech.com is more secure, requiring a valid email and password.
- All your recipes and Holding Unit configurations (FWM, HSHU, IRHS, MUHC) will be migrated—no need to re-enter data.
- An admin email is required for the account; you can add other users with their own emails for access.
- Unlike legacy sites, souscheftech.com requires a valid email and password instead of a username like “manager.”
- Support documents, videos, and tips for the new configurators will be in the Support Resources section on Duke Sous Chef Cloud.
- Souscheftech.com offers two roles: Admin and User
- ***Admins can manage the account, users, recipes, create CFG files, and view support material User roles can only create CFG files and view support material.***

1 To login – go to **souscheftech.com** in your web browser and use your email and password to login into **souscheftech.com**. ***If you do not currently have login credentials at souscheftech.com, contact the appropriate personnel within your company to obtain access.***

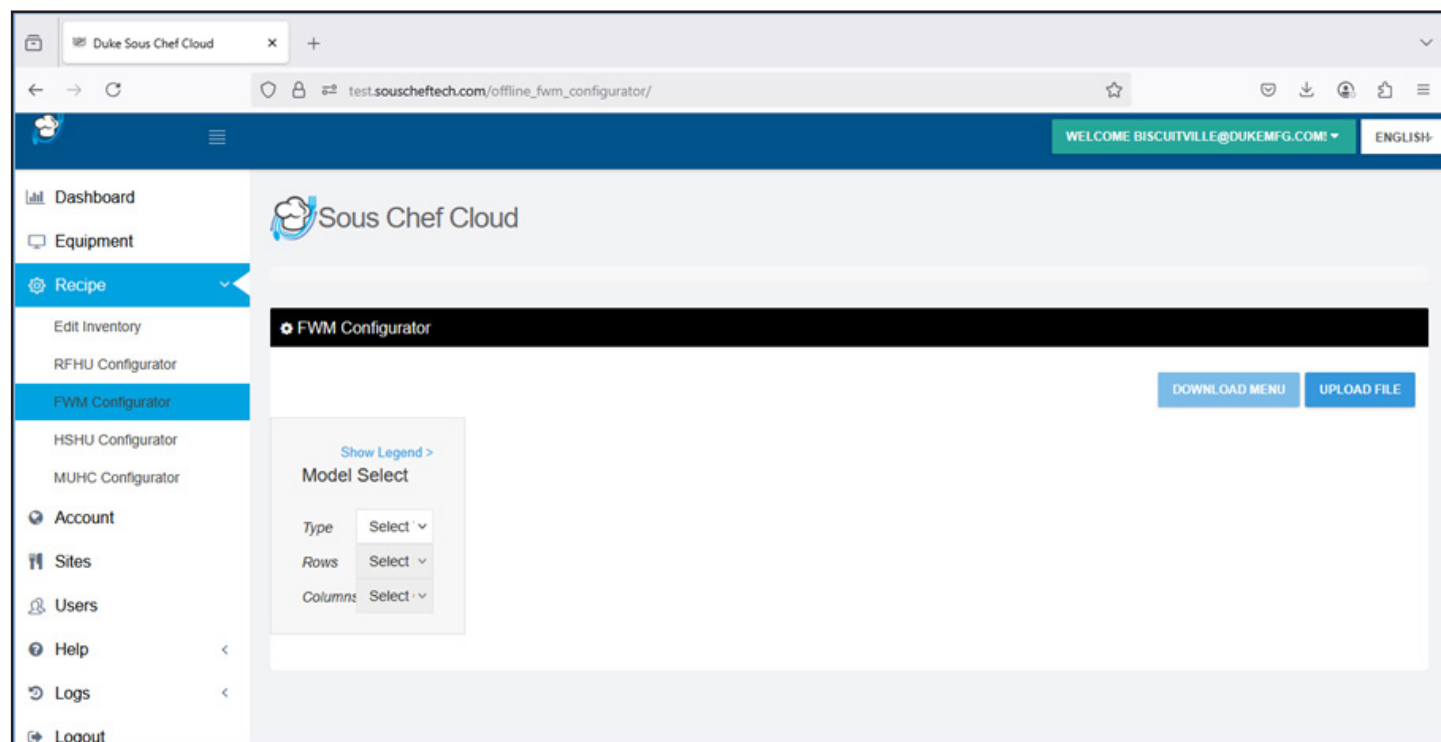


OPERATION

- 2** After Login choose “Recipe” from the drop list on the left. Two choices will be available depending on your user access:
- “Edit Inventory”** to add, edit or delete recipes (**ADMIN ONLY**).



- 3** The second option will be the configurators that have been assigned to your account (FWM, HSHU, MUHC, IRHS). (**ADMIN OR USER**)
- Choose one of the following – FWM, HSHU, MUHC, or IRHS Configurator.



OPERATION

- 4** The appropriate configurator will load.
Perform grid programming then select **DOWNLOAD MENU**. This will create a CFG file that is downloaded to your local device. Copy this to a USB stick then load to your PHU as per normal.

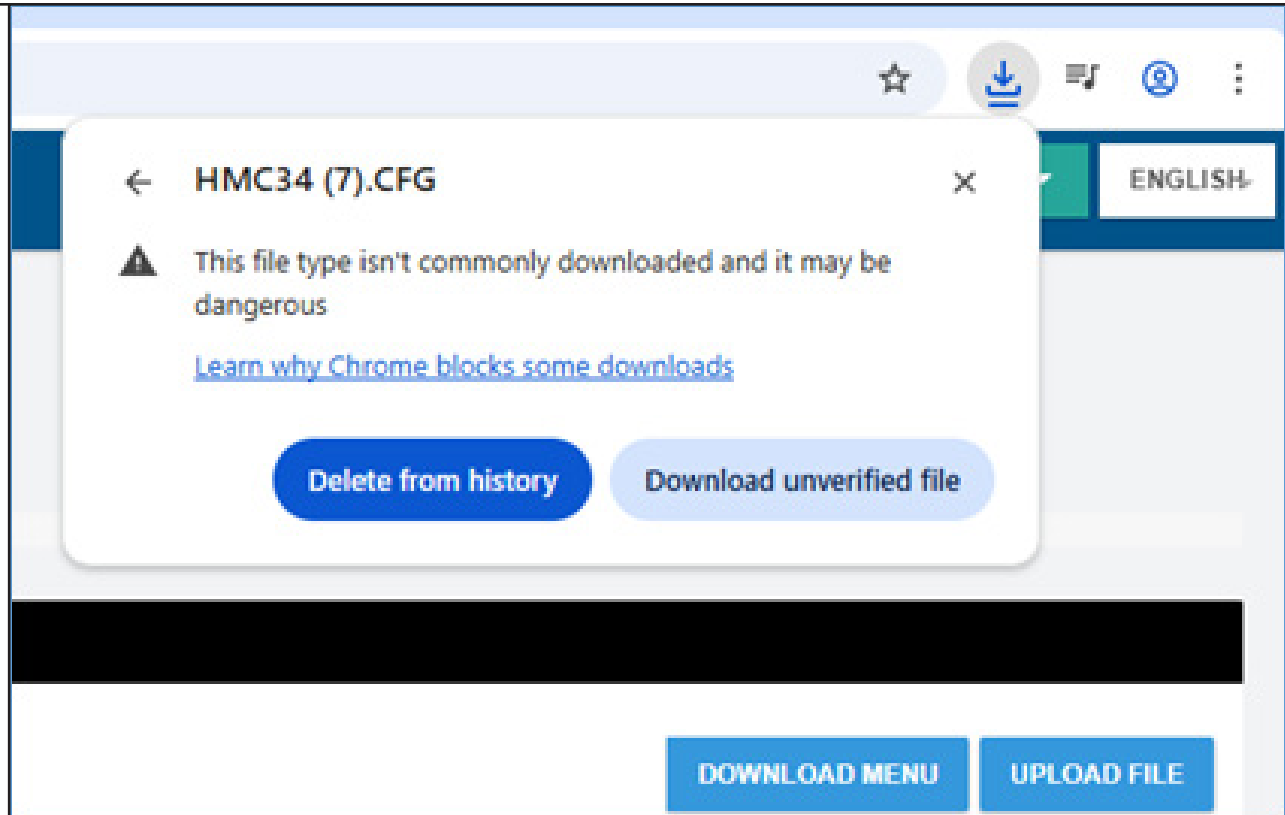
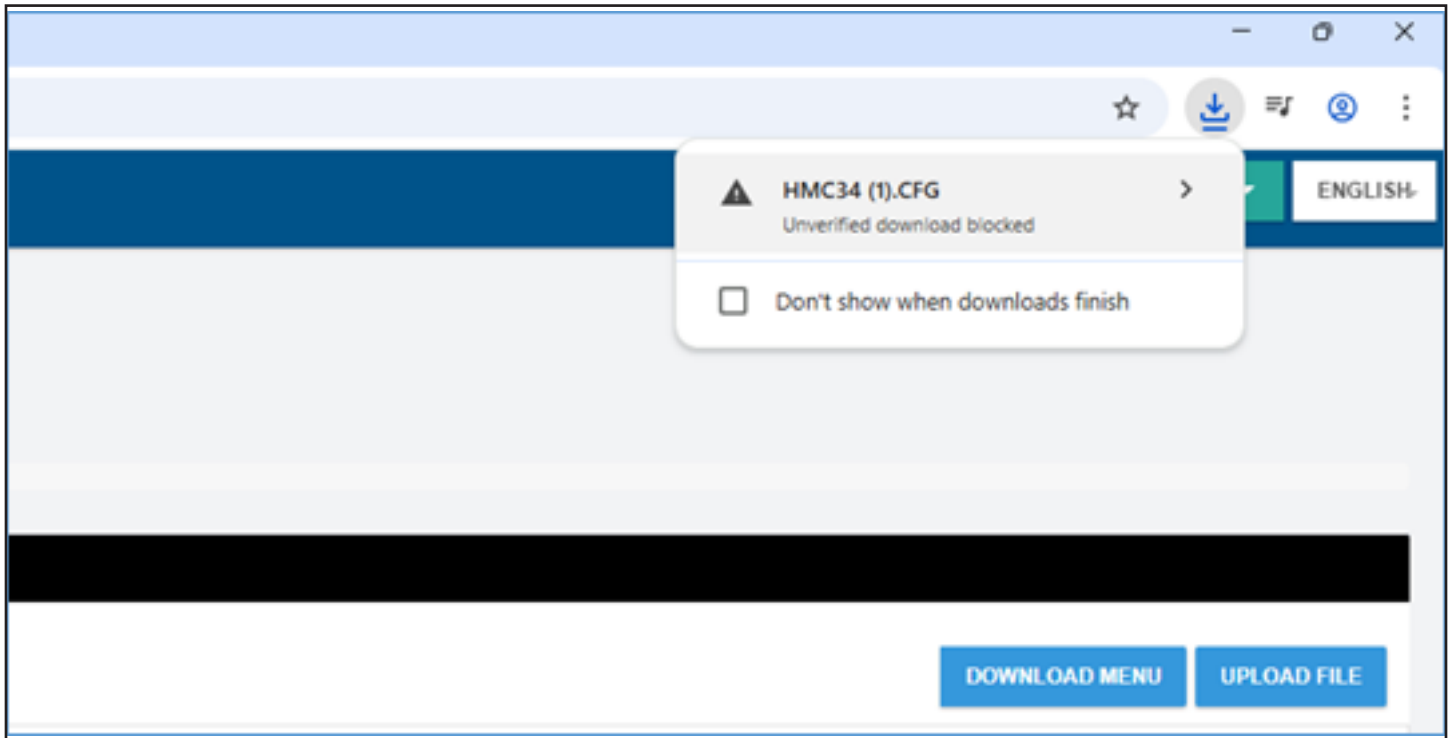
The screenshot shows the 'Sous Chef Cloud' FWM Configurator interface. The left sidebar contains navigation links: Dashboard, Equipment, Recipe (selected), Edit Inventory, RFHU Configurator, FWM Configurator (highlighted), HSHU Configurator, MUHC Configurator, Account, Sites, Users, Help, Logs, and Logout. The main content area is titled 'FWM Configurator' and features a 'Model Select' section with 'Type' set to 'FWM-I', 'Rows' set to '2', and 'Columns' set to '3'. To the right of the model select are two buttons: 'DOWNLOAD MENU' (highlighted with a red box) and 'UPLOAD FILE'. The main display area shows a grid titled 'FWM-I (2 HIGH X 3 WIDE)' with six zones. Each zone contains three menu items and an 'All Menu' option.

Zone 1	1	Zone 2	2	Zone 3	3
Menu 1	BACN (T:140°F) ✕	Menu 1	BACN (T:140°F) ✕	Menu 1	BACN (T:140°F) ✕
Menu 2	BALL (T:200°F) ✕	Menu 2	BACN (T:140°F) ✕	Menu 2	BALL (T:200°F) ✕
Menu 3	BACN (T:140°F) ✕	Menu 3	BALL (T:200°F) ✕	Menu 3	BALL (T:200°F) ✕
<input type="checkbox"/> All Menu	NONE	<input type="checkbox"/> All Menu	NONE	<input type="checkbox"/> All Menu	NONE

Zone 4	4	Zone 5	5	Zone 6	6
Menu 1	BALL (T:200°F) ✕	Menu 1	BACN (T:140°F) ✕	Menu 1	BACN (T:140°F) ✕
Menu 2	BACN (T:140°F) ✕	Menu 2	BACN (T:140°F) ✕	Menu 2	BALL (T:200°F) ✕
Menu 3	BACN (T:140°F) ✕	Menu 3	BACN (T:140°F) ✕	Menu 3	BALL (T:200°F) ✕
<input type="checkbox"/> All Menu	NONE	<input type="checkbox"/> All Menu	NONE	<input type="checkbox"/> All Menu	NONE

USB DOWNLOAD TIPS

- A. Be aware you may have local security restrictions that will prevent the USB file from being downloaded.
- B. After download, do not try to open the file – only a save to the local device is required.
- C. Some web browsers may handle downloads differently. For example, when using Chrome look out for messages such as the below – “Download unverified file” should be selected.



SUPPORT MATERIAL









Support Material for the legacy configurators (FWM, HSHU, IRHS, MUHC) will be also available in the Support Area of souscheftech.com.

Support Resources

Support Resources

FB5 IRHS-E **HS2 120V** HS2 208V, 240V, 230V RFHU (H2) RFDU EHU IOCG RFHU (H1) **Legacy Hot Holding**

Legacy Hot Holding Training Videos

 01 Admin User Access_Login SousChefTech File Extension: mp4 File Size: 78.05 MB DOWNLOAD	 02 Admin User Create_Edit Recipe File Extension: mp4 File Size: 3.39 MB DOWNLOAD	 03 Admin User Access Programming Grid File Extension: mp4 File Size: 158.55 MB DOWNLOAD	 04 Admin User USB Download Tips File Extension: mp4 File Size: 76.50 MB DOWNLOAD
 05 Admin User Recipe Admin vs User Role File Extension: mp4 File Size: 13.74 MB DOWNLOAD	 06 Admin User Upload Existing CFG File File Extension: mp4 File Size: 82.64 MB DOWNLOAD	 07 Admin User Access Support Materials File Extension: mp4 File Size: 44.15 MB DOWNLOAD	 08 Admin User Create Other User File Extension: mp4 File Size: 117.38 MB DOWNLOAD

Legacy Hot Holding Operating Manuals

Renau-Site-migration-to-souscheftech-Quick-Start-Guide File Size: 610.79 KB DOWNLOAD (PDF)	USB_programming_tips File Size: 192.26 KB DOWNLOAD (PDF)
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